

HÄFELE SINKS WARRANTY

THANK YOU FOR PURCHASING A QUALITY SINK BY HÄFELE AUSTRALIA

Before going any further with the installation:-

Inspect the sink for damage and dimensional compatibility. Do not attempt to install a damaged sink as this will void your warranty.

As everyone's requirements are different, please check with your Stone Mason regarding installation to suit your requirements and personal tastes, regardless of the instructions below.

INSTALLATION INSTRUCTION FOR OVER MOUNT SINK

1. Using the cut-out template mark the exact location of the required cut.
2. Ensure that the tap location is suitable.
3. Ensure that the supplied cut-out gives the desired fit.
4. Before commencing cutting, double check the marked cut-out dimensions.
5. Position the sink in the cut-out hole and align properly.
6. Apply a continuous bead of neutral silicone sealant between the sink and the bench top and place into position.
7. Install the plumbing to the sink.

INSTALLATION INSTRUCTION FOR UNDER MOUNT SINK

1. Under mount sinks are designed for use with solid surface bench tops, examples as follows;
 - Natural Stone eg. Marble, Quartz etc.
 - Engineered stone eg. Caesarstone, Silestone etc.
 - Acrylic solid surfaces eg. Corian, Freestyle, Staron etc.
 - It is not recommended that under mount sinks be fitted to laminate bench tops.
 - Contact your bench top supplier to establish the material used. Your supplier should recommend a suitable adhesive and sealant for the specified material.
2. Using the cut-out template mark the exact location for the required cut-out in the bench top. Ensure that the tap location is suitable. Ensure that the supplied cut-out gives the desired fit.
3. Using the appropriate tools and safety equipment cut the bench top as marked out.
4. Mask the sink and the cut-out to avoid sealant/epoxy overspill onto finished surfaces.
5. Apply the recommended sealant at the edge of the joint between sink and bench top.
6. Apply the recommended adhesive as directed by adhesive supplier.
7. Position the sink in the desired final location and clamp the sink to the bench top.
8. Promptly remove excess sealant from bench top and sink using a recommended clean up solvent suitable for your bench top material and stainless steel.
9. When the installation has cured for the recommended period check that the seal is watertight and the attachment is secure.
10. Remove the clamp and install the plumbing to the sink.

Häfele bears no responsibility for faulty installation and the effects thereof.

CARING FOR STAINLESS STEEL

Stainless steel will generally be affected by normal domestic use, however, some items found in households do affect stainless steel.

These include acids and chemicals such as pool chlorine, battery acid, hydrochloric acid, solvents, glues and paint removers. Food and ingredients such as raw meat (especially salted) undiluted fruit juices (especially lemon) and spicy sauces may also cause damage.

Bleach and Nappy Wash can affect stainless steel, rinse thoroughly with fresh water, if used on an occasional basis. Prolonged use is not recommended and a bucket should be used for frequent use of bleach. The improper use of these materials in or around your stainless steel product will void the warranty

CLEANING STAINLESS STEEL

Stainless steel is easy to clean. Routine cleaning with soap, mild detergent or ammonia solutions in warm water, followed by a fresh water rinse is usually adequate for normal soiling. Repeated applications and the occasional use of a nylon scouring pad will often remove heavier soiling and even stains will become less noticeable and even invisible.

HEAVIER SOILING LIGHT STAINING

Apply the mildest household abrasive cleaner such as a creme cleanser or a paste made from soda bicarb, remember to wear gloves. Using a soft cloth, a fine nylon scouring pad or soft bristle brush, rub the surface as softly as possible, using long even strokes in the direction of the polished finish. Avoid using a circular motion. Rinse well and wash as per routine cleaning.

WARNING

During installation use a low torque setting if an electric screw driver is used when tightening the fixed clips.

WARRANTY INFORMATION

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Where a failure does not amount to a major failure, Häfele is entitled to choose between providing you with a repair, replacement or refund.

In addition to all rights and remedies to which you may be entitled under the Competition and Consumer Act 2010 (Commonwealth) and any other relevant legislation, the manufacturer warrants Häfele sinks to be free from defects in workmanship for a period of 20 years from the date of purchase.

In order to claim under this warranty simply visit the store that supplied you with your Häfele Product, along with proof of purchase (typically this will be a receipt) and evidence of the fault (for example, a photo of the fault in the relevant product). Any cost incurred by you in bringing the product or evidence of the fault store will be borne by you. An inspection maybe required. We will then arrange, at our option or at the option of the manufacturer, either repair or replace the product, or refund your money and take back the product — in accordance with our Returns Policy.

Our liability under this manufacturer's warranty is subject to us being satisfied that a defect was caused by defective workmanship, and was not caused by or substantially contributed to by other factors, or circumstances beyond our control, including (but not limited to) defective installation, maintenance or repair, alteration or modification of the product in a manner not recommended by the manufacturers or any neglect, misuse or excessive use.

The benefits conferred by this manufacturer's warranty are in addition to all rights and remedies conveyed by the competition and Consumer Act 2010 (Commonwealth), and any other statutory rights to which you may already be entitled, and this warranty does not exclude, restrict or modify any such rights or remedies that are implied by law.

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HÄFELE LOCATIONS: MELBOURNE | SYDNEY | NEWCASTLE | BRISBANE | ADELAIDE | LAUNCESTON | HOBART | PERTH

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