



Warranty and Care Guide

Thank you for choosing The Cabinet Shop for your new Cabinets.

We take pride in our quality and workmanship and have enclosed some information to assist you in caring for your cabinets correctly and keeping them in the best condition possible.

CARE AND MAINTENANCE PROCEDURES

Important note:

Always check with the manufacturer for cleaning agents not described below before using them on any surface.

LAMINATE BENCHTOPS, DOORS, PANELS & KICKBOARDS

Laminate benchtops and doors are very easy to keep clean and should be regularly wiped using a damp cloth/sponge with warm soapy water.

Always use a chopping board to protect bench top surface from scratching.

- Avoid any spillage of water or liquid, especially near joins. If there is a spill, wipe all liquid away as soon as possible.
- Do not place hot utensils and pans directly on benchtop surface. This may cause marking on the benchtop.
- Avoid direct sunlight as this may cause fading and discolouration.

- Avoid the use of kettles, fry pans or crock-pots directly under overhead cupboards or over benchtop joins as heat and moisture may create damage.
- Do not slide heavy articles on surface of bench top. This may cause scratching.
- Do not use any scouring or abrasives for cleaning e.g. scourers and cream cleansers.
- Do not use Mr. Muscle, Methylated Spirits, Nifty Solvent, Flash Liquid or Dissol for cleaning surfaces, or any product with a silicone base.
- Do not use appliances that transfer heat directly on bench top. This may cause bubbling of the Laminex. Always use a surface saver.
- Berry Jams, Beetroot, Red Wine and

All warranties exclude fair wear and tear and damage or loss attributable to events beyond the Company's control such as, but not limited to, misuse, modification, unauthorised repairs and interferences, fire, flood, vandalism, lack of proper maintenance and all other similar events.

Please Note warranty does not cover any damage caused by misuse of the product, general wear & tear or damage caused by natural movement.

alcohol must be wiped away immediately as these can cause permanent staining.

2 PACK PAINTED DOORS AND PANELS

2-pack painted are made from hard wearing materials, but like all materials can be damaged if used without care. Painted doors are very easy to keep clean and should be regularly wiped using a damp cloth/sponge with warm soapy water. Always wipe off all food and drink spills immediately.

- Do not use any product containing Silicone or wax eg Mr. Sheen, as they leave a thin wax film on the surface and dull the natural shine, and it will make the repair of a chip or scratch very difficult.
- Do not use any scouring or abrasives for cleaning e.g. scourers and cream cleansers.
- Do not use Mr. Muscle, Methylated Spirits, Nifty Solvent, Flash Liquid or Dissol for cleaning surfaces, or any product with a silicone base.

RECONSTITUTED STONE BENCHTOPS

(e.g. Caesarstone, Essa Stone)

Below is a general care guideline, but for more details please see your specific Product Warranty. Everyday cleaning is simply a wash with a damp soft cloth with a mild detergent and water. These stone products have non-porous qualities that never need sealing or waxing, and they are heat and stain resistant only, not stain/heat proof.

- Avoid exposure to products with high ph levels such as oven cleaner, or paint strippers etc.
- Avoid exposure to high impact, especially on the edges.
- Avoid excessive weight being placed on

your benchtop, such as tradespeople standing on top.

- Do not place hot pans or heat-emitting appliances directly onto the surface. Always use a heat pad or trivet.
- Stubborn stains/spills we recommend using Caesarstone Cream Cleanser, under the product instructions only.

ACRYLIC SURFACE BENCHTOPS

(e.g. Infinity/Mirostone)

Below is a general care guideline, but for more details please see your specific Product Warranty. Acrylic solid surface materials are non porous therefore they are very easy to clean. A soapy sponge and warm water are fine for most day to day spills and grime.

- Always use a chopping board to protect bench top surface from scratching.
- Do not slide heavy articles on surface of bench top. This may cause scratching.
- Do not place hot pans or heat-emitting appliances directly onto the surface. Always use a heat pad or trivet.
- Avoid exposing Infinity or alike to strong chemicals such as paint strippers, ovens cleaners or drain cleaners. Tips;

For coffee, cordial, food colouring, beetroot and ink stains, use an abrasive household cleaner such as Ajax and a white (no 448) Scotch Brite pad.

SERVICE CALLS

The Cabinet Shop are available for warranty and non-warranty claims. Please note that service requirements for non-warranty claims will attract a call out fee. For further information our service department can be contacted on 8953 0207.

Any trades services co-ordinated by The Cabinet Shop (i.e. plumbing, tiling, electrical)

All warranties exclude fair wear and tear and damage or loss attributable to events beyond the Company's control such as, but not limited to, misuse, modification, unauthorised repairs and interferences, fire, flood, vandalism, lack of proper maintenance and all other similar events.

Please Note warranty does not cover any damage caused by misuse of the product, general wear & tear or damage caused by natural movement.

for your job are covered by the individual contractors guarantee for work done.

Any appliances incorporated into your project will all carry their own individual guarantees from the Appliance Manufacturer, of which it is your responsibility to complete and return. All service/warranty claims are to be made direct to the Appliance manufacturer, of which the contact details will be on your appliance warranties.

Please note it is your responsibility to complete and return any other warranties i.e. Caesarstone bench tops, appliances etc. to the appropriate manufacturers.

OTHER WARRANTIES ASSOCIATED WITH YOUR PROJECT

Cabinets (Carcase Only) 10 Years | Doors 7 Years | Panels 7 Years | Drawer Fronts 7 Years|
Laminate Benchtops 7 Years | Handles and knobs 5 Years | Acrylic Solid Surface Benchtops 2
Years | Lighting 1 Year | Hardware Accessories 1 Year| Hafele Hardware and Accessories
Lifetime |

The Cabinet Shop

PO Box 4609

20 Wilkinson Street

Alice Springs NT 0870

ABN:40 639 030 033

Phone: 08 8953 0207

Fax: 08 8953 0194

email: sales@thecabinetshop.com.au

All warranties exclude fair wear and tear and damage or loss attributable to events beyond the Company's control such as, but not limited to, misuse, modification, unauthorised repairs and interferences, fire, flood, vandalism, lack of proper maintenance and all other similar events.

Please Note warranty does not cover any damage caused by misuse of the product, general wear & tear or damage caused by natural movement.

Codes and Standards

As a Member of the Housing Industry Association, we are bound to the standards set out in the "Guide to Kitchen & Bathroom Construction" (Edition 2) as well as "The Building Code of Australia". The BCA is given legal effect by the building regulatory legislation in each state and territory. The BCA sets mandatory standards for the construction of buildings and the associated facilities, including kitchens and bathrooms.

Standards for general surfaces

Bench Tops

Tolerances - Joins 5.4.6

Unless otherwise specified, joins should be:

- Where possible a minimum of two metres apart, and
- Kept to a minimum number, and
- Minimised when located in cut outs, and
- Have a recommended joint width as follows:
 - ❖ Laminate: 0mm, with a maximum variation of +1mm
 - ❖ Natural Stone: 0-2mm, with a maximum variation of 1+mm
 - ❖ Reconstituted Stone: 0-2mm, with a maximum variation of +1mm
 - ❖ Solid Timber: 0mm, with a maximum variation of +1mm
 - ❖ Stainless Steel: where possible, joins in S/S should be welded
 - ❖ Glass: 0-2mm with a maximum variation of +1mm
 - ❖ Concrete: 0-2mm with a maximum variation of +1mm
 - ❖ Solid surfaces: 0mm, with a maximum variation of +1mm
 - ❖ Tiled Grout joins should be consistent throughout the bench top
 - ❖ Medium-Density Fibreboard: 0mm, with a maximum variation of +1mm.

The maximum step in the levels between adjacent edges of the benchtop join (in the same plane), shall be 0mm (+/- 1mm).

Surface Colour and Texture Variations 5.4.7

Actual finished colour and texture may vary from the samples that were initially agreed, due to:

- Possible variations within batches of products, and
- Variations inherent to the type of product (i.e. variations in natural timbers and stone).

All warranties exclude fair wear and tear and damage or loss attributable to events beyond the Company's control such as, but not limited to, misuse, modification, unauthorised repairs and interferences, fire, flood, vandalism, lack of proper maintenance and all other similar events.

Please Note warranty does not cover any damage caused by misuse of the product, general wear & tear or damage caused by natural movement.

Such variations do not necessarily constitute a defect and should be viewed as a feature of that product.

Scratches, Chips and Markings 5.4.8

Minor scratches, chips and other markings on the surfaces of the bench top that are not clearly visible in direct view of the observer in normal lighting conditions at the completion of installation should not be considered a defect.

Assessment can be based on viewing and visibly detecting the questioned defect (scratches, chips or markings) internally at a minimum distance of 1500mm from the surface in normal daylight conditions. Refer to Appendix one.

Doors and Panels

Tolerances - 2.4

Unless otherwise specified, it is recommended that the closest point between door(s) and adjacent edges of cabinets and drawers should be a maximum of 3mm. Unless otherwise specified, cabinet doors should:

- Be hung so that there is no step at the front edge between adjacent doors, and
- Be aligned correctly with each other and with drawer fronts, and
- Have gaps consistent throughout the kitchen.

Surface Colour and Texture Variations 2.4.1

Actual finished colour and texture may vary from the samples that were initially agreed, due to:

- Possible variations within batches of products, and
- Variations inherent to the type of product (i.e. variations in natural timbers). Such variations do not necessarily constitute a defect and should be viewed as a feature of that product.

Scratches, Chips and Markings 2.4.2

Minor scratches, chips and other markings on the surfaces of the doors or panels that are not clearly visible in direct view of the observer in normal lighting conditions at the completion of installation should not be considered a defect.

Assessment can be based on viewing and visibly detecting the questioned defect (scratches, chips or markings) internally at a minimum distance of 1500mm from the surface in normal daylight conditions.

All warranties exclude fair wear and tear and damage or loss attributable to events beyond the Company's control such as, but not limited to, misuse, modification, unauthorised repairs and interferences, fire, flood, vandalism, lack of proper maintenance and all other similar events.

Please Note warranty does not cover any damage caused by misuse of the product, general wear & tear or damage caused by natural movement.