

Häfele Australia Pty Ltd ABN 51 006 021 432  
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## HÄFELE MAJOR KITCHEN APPLIANCES

### IMPORTANT NOTICE

**Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or a refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.**

This warranty is given by Häfele Australia Pty Ltd (Häfele).

Immediately following unpacking your product please fill out the details on the bottom of this form. Retain in a safe place, preferably with a copy of your purchase invoice or sales docket. Verification of purchase date will be required should you need to make a claim under this warranty.

### Terms of Warranty

- > This warranty covers all Häfele major kitchen appliances marketed and distributed by Häfele in Australia.
- > This warranty is valid in relation to any defect which appears within two years from the date of purchase.
- > The warranty guarantees that the product will be replaced, refunded or repaired (at Häfele's option) if any materials or components are defective, or if workmanship or assembly is faulty.
- > The reasonable expenses of claiming the warranty will be borne by Häfele. If you incur any such expenses, you may obtain reimbursement by contacting Häfele by mail, phone or email using the contact details set out above.

### Conditions

Häfele liability under this warranty includes repair or exchange of the goods. Repairs under this warranty do not extend the warranty period and do not initiate a new warranty period. The replacement parts fitted ends together with the warranty for the entire product. This warranty shall be invalidated:

1. If the appliance is not installed by a licensed plumber/electrician to comply with the installation instructions and maintenance sheet provided with the packaging, giving rise to the fault.
2. If the installation of the appliance does not comply with the electrical wiring regulations or gas and plumbing codes of practice.
3. If the installation of the appliance does not comply with any required ventilation, spacing or fitting requirements as outlined in the instructions for use and installation in the owner's handbook.
4. If the appliance is misused or abused, or operated outside the instructions contained in the instructions for use and installation in the owner's handbook.
5. If the appliance is used for any purpose other than normal private household use.

### This warranty does not extend to:

1. Damage to stainless steel/ceramic glass caused by liquid spill over, maintenance or impact.
2. Damage to surface coatings caused by cleaning or maintenance using products not recommended by the owner's handbook.
3. Defects caused by normal wear and tear, accident, negligence, alteration or misuse.
4. A product dismantled, repaired or serviced by any serviceman other than an authorised service agent.

### Service

Should you require warranty service please contact Häfele on 1800 755 890 or by emailing info@hafele.com.au. Service call charges to attend any fault excluded by this warranty or where the product is found to be in full operating condition must be borne by the owner.

### Warranty Details

Purchaser's Name: \_\_\_\_\_

Address: \_\_\_\_\_

Model # of Appliance: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

**The benefits given to you by this warranty are in addition to any other rights or remedies you may have under a law in relation to the goods or services to which the warranty relates.**